



Philips Online Learning Center System Requirements

The Philips Online Learning Center offers training designed to effectively educate hospital staff on the use of Philips medical equipment and clinical topics. To ensure a learning experience that is as smooth as possible, please review the following system requirements:

IT ENVIRONMENT

- The system uses ports 80 and 443 for www.theonlinelearningcenter.com
- Adobe Connect is used by the system and requires the use of ports 443, 1935 and 80 RTMP
- None of the ports used by the system should be throttled down
- Email is sent to users by the system from the info@theonlinelearningcenter.com address. The address must be included in the trusted list of email senders to ensure messages are received and not flagged as spam or phishing emails
- Proxy changes may be required to allow users to view Philips webinars

USER SYSTEMS

- PC or Mac with a broadband internet connection
- Browser Compatibility:
 - [Microsoft Internet Explorer 11](#) (previous versions are not supported)
 - Microsoft Edge (for Windows 10)
 - [Google Chrome](#) (latest version)
 - [Mozilla FireFox](#) (latest version)
- NOTE: Safari is not supported

Plug-ins

When launching a module, the browser may alert the user if a plug-in must be installed in order to properly view the module content. One or more of the following plug-ins may be required:

- [Adobe Reader](#)
- [Adobe Flash Plug-in](#)
- [Windows Media](#)
- [Real Media Player](#)

For assistance, contact the Philips Online Education Helpdesk
Monday – Friday, 7am to 9pm US ET
Toll-Free: 1.800.692.4295

Outside of the US: 1.770.510.1132

Email: info@theonlinelearningcenter.com